

Cornbury 2018 - Disability Access

ACCESS INFORMATION FOR DEAF AND DISABLED CUSTOMERS

We want the Cornbury Music Festival to be an event that everyone can enjoy, so we try our best to make the site as accessible as we can.

PLEASE NOTE THE SYSTEM FOR ARRANGING YOUR PERSONAL ASSISTANT/CARER TICKET FOR CORNBURY FESTIVAL HAS CHANGED FOR THE 2018 FESTIVAL. PLEASE MAKE SURE TO READ ALL THE INFORMATION BELOW.

Contact Details for all Access Enquiries:

Access Enquiries

The Cornbury Music Festival

Hazel Mill, Slad Road

Stroud, Gloucestershire

GL6 7JU

Telephone: 020 7229 2219

Email: mail@cornburyfestival.com

FREE PERSONAL ASSISTANT TICKET:

If you are deaf or disabled and require full time assistance, your Personal Assistant is entitled to a FREE ticket for the Cornbury Music Festival and you may use the Accessible Facilities.

YOU CAN NOW BOOK YOUR EARLYBIRD TICKETS WITH YOUR FREE PERSONAL ASSISTANT/CARER TICKET OVER THE PHONE.

PLEASE CALL EVENTIM ON 0333 344 6250 AND ASK FOR 'CORNBURY CARER TICKETS'. ONE OF THE TEAM WILL ASSIST IN YOUR PURCHASE.

PLEASE NOTE: You may be contacted by the festival and asked to provide a copy of a recent letter (2017/2018) from the DWP stating that you are entitled to DLA/PIP, or a statement / alternative evidence that will support your claim for a free ticket for your Personal Assistant.

ACCESSIBLE FACILITIES

If you require the use of our accessible facilities during the festival, please follow these steps:

- Download and fill in the Accessible Facilities [Application Form](#), ensuring you enter your ticket booking confirmation number.
- Email it to mail@cornburyfestival.com or post it to Accessible Facilities, Cornbury Music Festival, Hazel Mill, Slad Road, Stroud, Gloucestershire, GL6 7JU - along with a scan or copy of a letter from the DWP or alternative evidence supporting your requirement of the use of the accessible facilities, by Friday 29th June 2017.

Accessible Camping:

When purchasing your tickets, you will need to choose the 'Weekend with Camping' option if you would like to camp in the Accessible Campsite. Please do NOT purchase 'Quieter camping' tickets as these only apply to the general campsites.

If you would like to bring a campervan or caravan to the Accessible Campsite, you will also need to purchase a Campervan Pass.

Due to limited space in the Accessible Campsite we ask that each deaf or disabled customer has a maximum of 3 others camping with them (this includes your Personal Assistant, if applicable), however we are always happy to accommodate larger groups, and just ask that you contact us directly (mail@cornburyfestival.com) to let us know numbers before Friday, 29th June.

Our Accessible Campsite has a number of accessible toilets and showers as well as standard toilets for friends and family.

There will be 24-hour access to power for wheelchair charging. *Please note that equipment left at this charging point is left at the visitors' own risk and the Cornbury Music Festival cannot be held responsible for any theft/damage.*

If you require access to the Accessible Campsite, please either apply via the Accessible Facilities [Application Form](#).

Tangerine Fields can take some of the hassle out of camping by providing and pitching your tent for you in the Accessible Campsite. More info [here](#).

Accessible Parking:

The Accessible Car Park will be positioned as close to the festival arena as possible - however, please be aware that the route to the arena from the car park will be across grass. If you require assistance getting from the car park to the arena, please ask one of our stewards and they will be happy to help you.

If you require access to the Accessible Car Park, please apply via the Accessible Facilities [Application Form](#).

PLEASE NOTE: The Accessible Car Park is for day ticket holders and those camping in the Accessible Campsite - if you are camping in one of the main campsites, you will not need access to the Accessible Car Park as you will be using a different entrance.

Please contact us mail@cornburyfestival.com for any inquiries related to public transport options to the festival.

Medical Services:

There will be refrigeration facilities available for medication with the onsite medical team - please let us know in advance if you are likely to need to use this facility, by emailing mail@cornburyfestival.com or calling 020 7229 2219

Accessible Toilets:

There will be a number of accessible toilets throughout the festival site and camping areas.

Viewing Platform:

There will be a viewing platform by the Front of House tower in the main arena, for viewing of the Pleasant Valley Stage. If you require access to the viewing platform and the accessible toilet located next to it, please apply via the Accessible Facilities [application form](#) and we will arrange for you to have a laminate pass which will give you and your Personal Assistant (or a family member / friend) access to both.

Access to Performance:

Unfortunately, we do not currently offer British Sign Language / Captioning / Audio Description.

Strobe Lighting:

Please note some of the music performances may include strobe lighting.

Assistance Dogs:

A 'recognised Assistance Dog' is one which has been specifically trained to assist a disabled person and which has been qualified by one of the charitable organisation as members of Assistance Dogs UK.

Please let us know in advance if you will be bringing your Assistance Dog to the festival by emailing mail@cornburyfestival.com or calling 020 7229 2219.