

Free Personal Assistant Tickets:

If you are deaf or disabled and require full time assistance, your Personal Assistant is entitled to a FREE ticket for the Cornbury Music Festival and you may use the Accessible Facilities.

You will need to provide a copy of a recent letter (2016/2017) from the DWP stating that you are entitled to DLA/PIP, or a statement / alternative evidence that will support your claim for a free ticket for your Personal Assistant.

If you are unable to provide a letter from the DWP or a statement / alternative evidence to support your claim as requested above, you will not be entitled to a free ticket for your Personal Assistant.

How to apply for your Personal Assistant's free ticket:

You will need to purchase your ticket via the ticket booking website or over the phone 0844 338 0000. You will then be able to apply for your Personal Assistant's free ticket via the Festival Office.

- FIRST buy your ticket online or over the phone when tickets go on sale
- Download and fill in the Accessible Facilities [Application Form](#), ensuring you enter your ticket booking confirmation number
- **Send us the completed form and DWP letter by Friday 23rd June 2016.**

Email the completed form, along with a scan or photo of your letter from the DWP / alternative evidence to: helena@soundadvice.uk.com

Or post it to: Accessible Facilities, Cornbury Music Festival, Unit 5, Berghem Mews, Blythe Road, London W14 0HN – along with a copy of your letter from the DWP / alternative evidence.

You will then be sent a ticket for your Personal Assistant (this will be the same ticket type that you have purchased), FREE OF CHARGE, along with a car pass and instructions regarding access to the festival.

ACCESSIBLE FACILITIES

We recognise that the evidence required for the free Personal Assistant tickets might not apply to everyone that has an access requirement. If you do not have any of the above evidence but wish to apply for one or more access provisions, please fill in the Accessible Facilities [Application Form](#). You may be asked to provide additional evidence to support your request. Requests will be judged on a case-by-case basis.

Accessible Camping:

When purchasing your tickets, you will need to choose the 'Weekend with Camping' option if you would like to camp in the Accessible Campsite. Please do NOT purchase 'Quieter camping' tickets as these only apply to the general campsites.

Due to limited space in the Accessible Campsite we ask that each deaf or disabled customer has a maximum of 3 others camping with them (this includes your Personal Assistant, if applicable). If you wish to camp in a larger group, you are of course free to do so in any of the public campsites.

Our Accessible Campsite has a number of accessible toilets and showers as well as standard toilets for friends and family.

There will be 24-hour access to power for wheelchair charging.

Please note that equipment left at this charging point is left at the visitors' own risk and the Cornbury Music Festival cannot be held responsible for any theft/damage.

If you would like to bring your campervan into the Accessible Campsite, you will need to purchase a Campervan Permit when purchasing your Weekend with Camping tickets once they are on sale.

If you require access to the Accessible Campsite, please either apply via the Accessible Facilities [Application Form](#)

Accessible Parking:

The Accessible Car Park will be positioned as close to the festival arena as possible – however, please be aware that the route to the arena from the car park will be across grass. If you require assistance getting from the car park to the arena, please ask one of our stewards and they will be happy to help you.

If you require access to the Accessible Car Park, please apply via the Accessible Facilities [Application Form](#).

PLEASE NOTE: The Accessible Car Park is for day ticket holders and those camping in the Accessible Campsite – if you are camping in one of the main campsites, you will not need access to the Accessible Car Park as you will be using a different entrance.

Medical Services:

There will be refrigeration facilities available for medication with the onsite medical team – please let us know in advance if you are likely to need to use this facility, by emailing helena@soundadvice.uk.com or calling 020 7229 2219

Accessible Toilets:

There will be a number of accessible toilets throughout the festival site and camping areas.

Viewing Platform:

There will be a viewing platform by the Front of House tower in the main arena, for viewing of the Pleasant Valley Stage. If you require access to the viewing platform and the accessible toilet located next to it, please apply via the Accessible Facilities [application form](#) and we will arrange for you to have a laminate pass which will give you and your Personal Assistant (or a family member / friend) access to both.

Assistance Dogs:

A 'recognised Assistance Dog' is one which has been specifically trained to assist a disabled person and which has been qualified by one of the charitable organisation as members of Assistance Dogs UK.

Please let us know in advance if you will be bringing your Assistance Dog to the festival by emailing helena@soundadvice.uk.com or calling 020 7229 2219.